Campaigns in TOPIx

Campaign actions can now be carried out in TOPIx Cloud Diagnostics

Connect to the vehicle using JLR approved diagnostic equipment and use a JLR approved battery support unit.
Make sure the latest version of the diagnostic device agent is installed on your machine.

Step 1

On connecting to a Vehicle in TOPIx you can see if there are any open campaigns against the selected vehicle.

Currently Viewing
Defender / L663 2023
SALEA6AW3P2107544
> Vehicle home page

Vehicle Summary   > View all vehicle details

Build date:	20-Jan-2022
Selling Retailer:	M7978
Warranty start date:	

OPTION SELECTION

To proceed, please select which activity you are going to perform from the list below.

| Maintenance, PDI & OSH | Accessory and Configuration |

OUTSTANDING CAMPAIGNS

⚠ N661 - RFA MODULE SOFTWARE ISSUE

Step 2

If you select the campaign it will open into the Retailer Bulletin section of the campaign.

On the left side of the screen you will see a option for Service instruction

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N661 UPS0522-2 - Remote Function Actuator (RFA) Module Software Update

+ −   ← Hide document tree

Retailer Bulletin

Service Instruction

UPDATE PRIOR TO SALE NOTICE

Global Service Action Number: N661 UPS0522-2

Changes are highlighted in blue

Subject:	Publication No.: N661 UPS0522-2
Remote Function Actuator (RFA) Module Software Update	Model: Defender (LE)
	Model Year: 2023
	Model: Discovery (LR)
	Model Year: 2023
	Date of Issue: 09 February 2022
	Expiry Date: 09 February 2023

To:	All National Sales Companies (NSCs), importers, retailers and authorized repairers (excluding North America)
For the Attention of:	The approved Jaguar Land Rover (JLR) retailer/authorized repairer
Related Information:	Rest of World: Quarantine in retailer/authorized repairer or applicable NSC location
	This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for one year only. Repairs must be completed prior to the expiry date at the top of this campaign
	This campaign does not apply to any vehicles already registered and in use, either with the retailer/authorized repairer, or customer. Any vehicle already in use may continue to be driven and any

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Step 3

Here you can find the instructions on how to carry out the campaign.

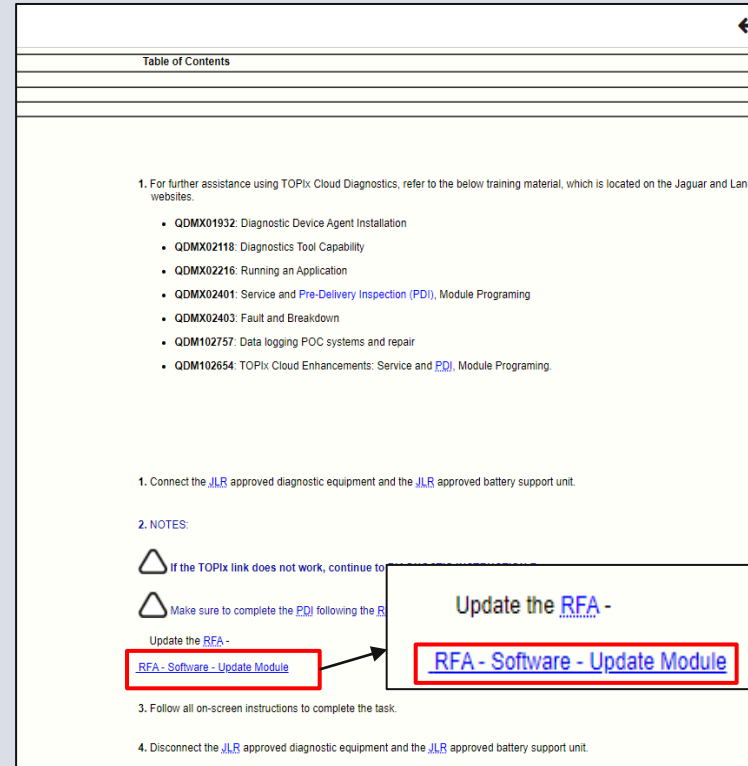Any diagnostic applications that are required can be found hyperlinked in the instructions.

Step 4

On selection of the hyperlink a new tab will open and take you to the required application in the tool box view.

Here you can run the required application.